

TROJAN LITHIUM-ION LIMITED WARRANTY

Power Source Pty Ltd, ACN 618 841017, trading as The Power Source provides a product warranty against defects for the applications and periods listed in the table below. The warranty period commences from the original date of purchase. Proof of purchase is required to make a claim but the battery must be returned to the point of original purchase or call 1300 026 198 for your nearest location to process a warranty claim. For all valid claims, The Power Source will replace the battery free of charge but all freight costs will be at the customer's expense. This warranty does not cover abuse, incorrect application or installation, neglect and after sale damage. For further details please see our website to view the full warranty statement - www.thepowersource.com.au. Our goods come with guarantees that cannot be excluded under the Australia Consumer Law (ACL). You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is non-transferable.



Model	Period (Years)
TR GC2-24-G	<u>4</u>
TR GC2-36-G	<u>4</u>
TR GC2-48-G	<u>4</u>

WARRANTY EXCLUSIONS

THE POWER SOURCE WILL NOT BE RESPONSIBLE FOR ANY EXPENSES FOR TRANSPORTATION, INSTALLATION, FREIGHT, RECHARGING, ELECTRICAL SYSTEM TESTS, LOSS OF TIME, LOSS OF USE OF EQUIPMENT, SERVICE CALLS, LABOR, USE OF RENTALS, OR OTHER EXPENSES WHICH WOULD BE CONSIDERED AS INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS LIMITED WARRANTY DOES NOT COVER BATTERIES SOLD BY THE MANUFACTURER OR ANY AUTHORIZED DISTRIBUTOR OR DEALER TO THIRD-PARTY ORIGINAL EQUIPMENT MANUFACTURERS (OEMs). PLEASE CONTACT THE OEM FOR WARRANTY INFORMATION.

"FAIL" OR "FAILURE," AS USED HEREIN, SHALL BE DEFINED AS A FULLY CHARGED BATTERY THAT FAILS TO ACHIEVE 60% OF THE PUBLISHED CAPACITY AT A TEMPERATURE COMPENSATION OF 80F. THE PROVISIONS OF THIS LIMITED WARRANTY SHALL NOT APPLY OR EXTEND TO ANY PRODUCTS THAT HAVE BEEN SUBJECT TO:

ABUSE, NEGLIGENCE OR BREAKAGE DUE TO IMPROPER HANDLING, OPERATION AND MAINTENANCE INCLUDING BUT NOT LIMITED TO; IMPROPER INSTALLATION, BATTERIES INSTALLED WITH OTHER MAKES AND/OR MODELS IN THE SAME STRING, OVER-DISCHARGING THE BATTERIES, IMPROPERLY SIZED BATTERIES FOR THE APPLICATION, EXPOSURE TO EXCESSIVE HEAT OR COLD TEMPERATURES, BULGING BATTERIES, FROZEN BATTERIES, FIRE, EXPLOSIONS, IMPROPERLY SIZED CHARGING SYSTEMS, IMPROPER CHARGING (UNDERCHARGING, OVERCHARGING), USE OF THE BATTERY IN AN UNCHARGED CONDITION, DISCHARGED BATTERIES, SHIPPING DAMAGE, LOOSE CABLE CONNECTIONS, RUSTED OR CORRODED HARDWARE, IMPROPER STORAGE, IMPROPER HANDLING, BATTERIES THAT ARE DROPPED, BATTERY MODIFICATIONS, PRESSURE RELIEF VALVES THAT HAVE BEEN TAMPED WITH OR REMOVED, CRACKED COVERS AND CASES, BATTERIES DAMAGED FROM ELECTRICAL EQUIPMENT, IF THE MANUFACTURING AND/OR FINISHING DATE CODES HAVE BEEN DESTROYED OR TAMPED WITH, OR IF THE BATTERIES HAVE NOT BEEN USED, OPERATED, AND/OR MAINTAINED IN ACCORDANCE WITH THE POWER SOURCE'S OPERATING AND MAINTENANCE INSTRUCTIONS.

DISCLAIMER EXCEPT FOR THE WARRANTY SET FORTH ABOVE, THE POWER SOURCE MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE GOODS, INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY; OR (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE, OR OTHERWISE.

For further clarity, this warranty is also void if the Battery:

- operates (charge or discharge) below or above its authorized temperature range (as measured and logged by the Battery BMS),
- operates at an average temperature exceeding 80°F (27°C) over the life of the Battery (as measured and logged by the Battery BMS),
- is not maintained in accordance with the parameters as set forth in the English language version of the User's Guide,
- is charged with a battery charger, charging algorithm or unregulated charge source that does not comply with the Trojan's recommendation as set forth in the English language version of the User's Guide,
- is subjected to excess vibration,
- Battery BMS is destroyed or altered including CAN bus communication ports,
- manufacturing date codes, safety certification numbers or serial and tracking numbers are destroyed or altered,
- is disassembled, altered, or repaired by someone other than an authorized Trojan's agent,
- is not installed with adequate balance of system components,
- is directly connected to DC motors without proper safety protection, motor controllers, and external motor voltage clamping systems, as recommended below,
- is not properly protected from inrush currents, as recommended below, or
- is installed with other makes and/or models,
- improper connection or usage of the CAN bus interface on the Battery as set forth in the English language version of the User Guide.